



# SUPPORT SQUAD MEMBER

The Support Squad member is responsible for promoting the wellbeing, safety, and inclusivity of all club members, ensuring a positive and supportive environment within the community club.

## Responsible to

The Support Squad member is directly responsible to the QRL Wellbeing staff, the Club President and the members of the club.

## Responsibilities

The Support Squad member should:

- Help identify and mitigate safety risks within the club. They can ensure that facilities and equipment are in good condition and that proper safety protocols are in place.
- Play a crucial role in implementing child protection policies and procedures, ensuring a safe and supportive environment for young participants.
- Actively promote inclusivity and diversity within the club, making it accessible to people from various backgrounds, abilities, and demographics.
- Help foster a sense of community and belonging among club members, which can improve retention rates and member satisfaction.
- Liaise with the QRL Club Education and Wellbeing Manager to organise training sessions for coaches and volunteers on topics like child protection, first aid, and mental health awareness, improving the overall quality of coaching and support.
- Act as a point of contact for members to express concerns, ideas, and suggestions, which can lead to a more transparent and accountable club structure.

## Initial Duties

- Ensure that all club members are aware of the White Cloud Foundation partnership and have access to resources.
- Attend education/training sessions if available, as required
- Make contact with QRL Club Education and Wellbeing Manager to build a rapport and become the primary point of contact for all wellbeing enquiries.

## Time Commitment Required

The estimated time commitment required as the the Support Squad member is 4-5 hours per week. The Support Squad member is appointed for a 1-year term.